

## Unifying the care Experience

For healthcare systems who lead on exemplary care, Oneview Healthcare provides digital tools for patients, families, and caregivers to improve the care experience.

Unifying a facility's systems, content, and services into one digital platform with dedicated devices at the point of care, Oneview helps deliver more control for patients and families, more time for care teams, and less complexity for executives and IT teams.

Oneview demystifies the experience for the patient and their loved ones by providing contextualised real-time information in the patient's primary language. This helps patients navigate their hospital experience so that they return home, safer, faster, and less likely to readmit, thereby reducing the overall burden on the health system. Improving a patient's health literacy with customised education content during their stay improves the likelihood of them following their care plan post-discharge.

Simplifying the workflow for nurses and providing video call capabilities and language interpretation services, allows for safe two-way dialogue between patients and their care teams reduce the usage of PPE. This also reduces the need for physicians to travel across multiple sites in large complex healthcare systems, freeing clinician's time and allowing them to be more productive. The provision of video visitation and entertainment and calming content helps avoid the feeling of isolation and depression for patients when they are at their most vulnerable. Providing gaming and fun activities can also act as a distraction for pediatric patients.

The provision of concierge services at the bedside allows for non-critical tasks to be diverted away from nursing, allowing nurses to focus on the delivery of care. This is particularly critical given the well-documented global shortage of nursing talent.